1	BEFORE THE
2	ILLINOIS COMMERCE COMMISSION
3	
4	BENCH MEETING
5	(PUBLIC UTILITY)
6	Chicago, Illinois
7	Wednesday, October 5, 2011
8	
9	
10	Met, pursuant to notice, at 10:30 a.m. in
11	the Main Hearing Room, Eighth Floor, 160 North
12	LaSalle Street, Chicago, Illinois.
13	
14	PRESENT:
15	DOUGLAS P. SCOTT, Chairman
16	LULA M. FORD, Commissioner via teleconference
17	ERIN M. O'CONNELL-DIAZ, Commissioner
18	SHERMAN J. ELLIOTT, Commissioner
19	JOHN T. COLGAN, Acting Commissioner
20	
21	
22	SULLIVAN REPORTING COMPANY, by Alisa A. Sawka, CSR, RPR License No. 084-004588

1 PROCEEDINGS

- 2 CHAIRMAN SCOTT: Pursuant to the provisions of
- 3 the Illinois Open Meetings Act, I now convene a
- 4 regularly scheduled Bench Session of the Illinois
- 5 Commerce Commission. With me in Chicago are
- 6 Commissioners O'Connell-Diaz, Elliot and Acting
- 7 Commissioner Colgan. I'm Chairman Scott. We have a
- 8 quorum. I believe also that -- in fact, I know just
- 9 from hearing her that we have Commissioner Ford
- 10 available by phone.
- 11 You're there, Commissioner?
- 12 COMMISSIONER FORD: Yes, I am.
- 13 CHAIRMAN SCOTT: Great. By rule we'll take a
- 14 vote to allow Commissioner Ford to participate by
- 15 phone.
- 16 I move to allow Commissioner Ford to
- 17 participate by phone.
- 18 Is there a second?
- 19 COMMISSIONER O'CONNELL-DIAZ: Second.
- 20 CHAIRMAN SCOTT: It's been moved and seconded.
- 21 All in favor say, Aye.
- (Chorus of ayes.)

- 1 CHAIRMAN SCOTT: Any opposed?
- 2 (No response.)
- 3 CHAIRMAN SCOTT: The vote is 4 to nothing and
- 4 Commissioner Ford may participate in today's meeting
- 5 by phone.
- 6 Before moving into the agenda
- 7 according to Section 1700.10 of Title 2 of the
- 8 Administrative Code this is the time we allow members
- 9 of the public to address the Commission. Members of
- 10 the public wishing to address the Commission must
- 11 notify the Chief Clerk's Office at least 24 hours
- 12 prior to the Bench Session. According to the Chief
- 13 Clerk's Office we have four requests to speak at
- 14 today's Bench Session.
- Just a reminder to those speaking,
- 16 under the Commission rules they have a time limit of
- 17 3 minutes for your remarks.
- I'm going to butcher the first name.
- 19 I apologize for it in advance. Mr. Rob Wyrwicki.
- 20 MR. ROB WYRWICKI: Very good.
- 21 CHAIRMAN SCOTT: Very good. Mr. Wyrwicki.
- MR. ROB WYRWICKI: My name is Rob Wyrwicki and

- 1 I'm the president and business manager of IBEW Local
- 2 19. Prior to that time I worked for Nicor Gas for --
- 3 well, prior to that, 26 years. Most of that time was
- 4 in the Distribution Department.
- 5 I'm here because Local 19 is concerned
- 6 that the proposed merger of Nicor and AGL will be bad
- 7 for the Illinois gas customers and bad for Illinois
- 8 jobs. Local 19 represents the clerical and physical
- 9 bargaining units at Nicor Gas. If Joint Applicants
- 10 do not maintain bargaining unit staffing levels in
- 11 Illinois, Nicor Gas will not be able to continue to
- 12 provide adequate reliable, efficient and safe gas
- 13 service as required by the Public Utilities Act.
- 14 The record facts supporting my
- 15 statement are documented in the IBEW's initial and
- 16 reply briefs; the State of Illinois and CUB's initial
- 17 brief at Pages 7 through 10; the Staff's initial
- 18 brief at 6 through 11; and the ALJ's proposed order
- 19 at Pages 1 and 10 through 15.
- 20 Nicor and AGL admit to the importance
- of maintaining staffing levels in order to provide
- 22 appropriate and safe service. In spite of this, as

- 1 the ALJ acknowledges in his proposed order, AGL has
- 2 not committed to maintaining the current staffing
- 3 levels in Illinois of employees dedicated to
- 4 servicing Nicor Gas customers. What it has promised
- 5 to do is keep 2,070 full-time employees in the
- 6 service of Nicor Gas but not necessarily in the
- 7 state. And it has promised to keep 2,070 full-time
- 8 employees in the state but not necessarily in the
- 9 service of Nicor Gas customers.
- 10 So what does that mean to Nicor
- 11 customers and to the bargaining unit? Well, it means
- 12 AGL could meet its 2,070 commitment by moving, for
- 13 example, 100 corporate and administrative jobs
- 14 unrelated to Nicor Gas customers to Illinois and then
- moving 200 bargaining unit clerical positions outside
- of Illinois perhaps to India and have them perform
- 17 customer service work from afar. AGL could also
- 18 reduce the number of physical bargaining unit
- 19 positions thereby postponing needed maintenance,
- 20 delaying installation and maintenance response times
- 21 reducing inspections and the like, all resulting in
- 22 reducing the quality of service to Illinois gas

- 1 customers. Those bargaining unit full-time employees
- 2 then could be replaced by corporate or administrative
- 3 employees to reach the 2,070 full-time commitment.
- 4 For the State of Illinois and the Union, this would
- 5 also mean the loss of good Union jobs. To the gas
- 6 customers this would mean that people out of state
- 7 and perhaps out of the country would be handling
- 8 their customer service calls.
- 9 For these reasons Local 19 requests
- 10 the Commission not approve the merger unless and
- 11 until Joint Applicants agree that they will not
- 12 reduce the bargaining unit staffing numbers for at
- 13 least three years following the merger.
- 14 CHAIRMAN SCOTT: Thank you, Mr. Wyrwicki.
- 15 Up next is Lisa Roscoe.
- 16 MS. LISA ROSCOE: Good morning. My name is
- 17 Lisa Roscoe and I'm a business representative for
- 18 IBEW Local 19 for the clerical workers at Nicor. I'm
- 19 also a 29-year employee of Nicor Gas. I've worked in
- 20 many different clerical positions including a clerk
- 21 in Remittance Department and operations
- 22 representatives in the Damage Prevention Department

- 1 and a call center representative.
- 2 I'm very concerned about what happens
- 3 if the merger is approved and AGL decides to
- 4 outsource Nicor's call center work as it did after it
- 5 acquired Virginia Natural Gas and Elizabethtown Gas.
- 6 If that happens, I believe customer service will
- 7 suffer as it did in those two cases and the company's
- 8 ability to provide safe, efficient and reliable
- 9 service will be jeopardized.
- 10 The Nicor call center is staffed by
- 11 approximately 200 employees in three different
- 12 classifications all represented by Local 19. These
- 13 employees are trained and qualified to handle many
- 14 types of calls from customers, everything from
- 15 starting and stopping service, billing questions and
- 16 disputes, payment options to various credit related
- 17 duties. But in my opinion, the most important thing
- 18 the call center does is deal with emergency calls,
- 19 calls about inside and outside gas leaks, hit gas
- 20 services and mains and explosions.
- In those cases, the call center plays
- 22 a pivotal role in obtaining an accurate location of

- 1 the emergency and getting the service person to the
- 2 site promptly. They get important details from the
- 3 customers and most important, provide them
- 4 information on how to stay safe when there is an
- 5 emergency.
- 6 The fact that the call center
- 7 employees live and work in the same communities where
- 8 the customers live helps them to better serve those
- 9 customers. The employees know the neighborhoods, the
- 10 geography of area and are familiar with street names.
- 11 They also know what the weather is on any given day.
- 12 These things improve customer service in every
- 13 interaction with a Nicor customer. That local
- 14 familiarity is critical when an emergency arises.
- 15 Precious seconds are saved because our
- 16 call center employees know, for example, the spelling
- 17 of a street name and because they can communicate
- 18 with customers in terms that they understand. In
- 19 these cases, knowing the area is a huge element in
- 20 providing good customer service and keeping customers
- 21 and the general public safe.
- 22 Without an agreement by the Joint

- 1 Applicants in this case to maintain staffing levels
- 2 within the state of Illinois in each bargaining unit
- 3 classification, including those in the call center,
- 4 AGL may well decide to move the call center work and
- 5 those good bargaining unit jobs out of the state.
- 6 That move would compromise Nicor's ability to provide
- 7 safe, efficient and reliable service.
- 8 On behalf of IBEW Local 19 and the
- 9 Illinois gas customers, I urge you not to approve
- 10 this merger without an explicit agreement by Joint
- 11 Applicants to maintain the staffing level in Illinois
- of the current bargaining unit employees until at
- 13 least three years from the date of the merger.
- 14 Thank you.
- 15 CHAIRMAN SCOTT: Thank you, Ms. Roscoe.
- Up next is Mark Klinefelter.
- 17 MR. MARK KLINEFELTER: Hello. My name is Mark
- 18 Klinefelter and I am a business rep representing IBEW
- 19 Local 19. I have worked at Nicor Gas for almost
- 20 28 years. Currently I'm a distribution technician.
- I'm here today because Local 19 is
- 22 concerned that the proposed merger will be bad for

- 1 Illinois gas customers and bad for Illinois jobs.
- 2 AGL's promise to maintain 2,070 full-time equivalents
- 3 in the State of Illinois is a hollow promise because,
- 4 as AGL admits, the guarantee does not include
- 5 retaining 2,070 full-time equivalents in Illinois who
- 6 are dedicated to serving Illinois gas customers.
- 7 Under the ALJ's proposed order, Joint
- 8 Applicants are free to substitute administrative and
- 9 corporate Illinois jobs for Illinois bargaining unit
- 10 jobs that actually provide service to the Nicor Gas
- 11 customers. The Local 19 bargaining unit employees
- 12 are the employees that take customer calls, perform
- 13 related clerical work and install and maintain the
- 14 gas transmission and distribution lines. Thus, the
- 15 bargaining unit employees are critical for providing
- 16 safe, reliable service to the customers. Yet, the
- 17 Joint Applicants refuse to provide any commitment to
- 18 maintain current bargaining unit staffing for even
- 19 three years following the merger.
- 20 Local 19 has repeatedly tried to
- 21 obtain such an agreement from Nicor and AGL, but
- these efforts have been unsuccessful. AGL's refusal

- 1 to agree suggests an intent to reduce the bargaining
- 2 unit staffing members and thus the employees
- 3 available to take care of customers. Replacing
- 4 employees who actually service Illinois gas customers
- 5 with administrative and corporate employees to keep
- 6 the number of Illinois's full-time equivalents at
- 7 2,070 will interfere with providing adequate,
- 8 reliable, efficient, safe service to the customer.
- 9 Further, Local 19 suggests that the
- 10 testimony of other witnesses -- such Lisa Roscoe, Ron
- 11 Kastner -- will show, contrarily to the ALJ's
- 12 assumptions, AGL's past history in mergers does not
- 13 give one any confidence in AGL's staffing decisions.
- 14 In several past situations AGL has moved jobs that
- 15 were servicing the State's customers out of state and
- 16 out of the country. This resulted in poor customer
- 17 service.
- The only way the Commission can be
- 19 sure Joint Applicants will continue to provide
- 20 adequate, reliable, efficient and safe service is to
- 21 secure a commitment from them that they will maintain
- 22 in Illinois the current clerical and physical

- 1 bargaining unit jobs -- that service -- bargaining
- 2 unit jobs that service Nicor Gas customers for a
- 3 period of at least three years from the date of the
- 4 merger.
- 5 Thank you.
- 6 CHAIRMAN SCOTT: Thank you, Mr. Klinefelter.
- 7 And, finally, Mr. Kastner.
- 8 MR. RONALD KASTNER: Mr. Chairman,
- 9 Commissioners, good morning. My name's Ronald
- 10 Kastner. I am the vice president of the AFL-CIO
- 11 representing 54,000 IBEW members. I'm also the
- 12 president, business manager and financial secretary
- 13 of IBEW Local 21. Local 21 is a predominately based
- 14 telecom local in Illinois representing 8,000 AT&T
- workers.
- 16 You've heard that the Joint Applicants
- 17 have refused to agree not to reduce Illinois
- 18 employees who are dedicated to servicing Illinois
- 19 customers as a result of the merger. I'm going to
- 20 explain why we think concerns about staffing are not
- 21 just hypothetical. The Joint Applicants have asked
- the Commission to look at AGL's performance on

- 1 staffing following previous mergers to predict how
- 2 they will handle this one. Judge Gilbert has done
- 3 just that in his proposed order even though the only
- 4 evidence the Joint Applicants have offered on this
- 5 point consisted of one paragraph of generalized and
- 6 conclusory statements about AGL's past record
- 7 contained in the Joint Applicant's Exhibit 8 at
- 8 Page 5.
- 9 When we actually looked at what AGL
- 10 has done following past mergers, it becomes clear why
- 11 AGL has refused to make hard commitments on staffing.
- 12 In 2000 AGL acquired Virginia Natural Gas which
- provides natural gas service to approximately 273,000
- 14 customers in the Hamptons Roads area of Southeastern
- 15 Virginia. The very next year, AGL closed down the
- 16 call center that served these customers and moved
- 17 that work to Georgia. AGL told the 35 call center
- 18 employees in Virginia that they had a choice, either
- 19 follow their work to Georgia or lose their jobs.
- 20 In 2005 AGL acquired Elizabethtown Gas
- 21 in New Jersey. The following year AGL outsourced
- 22 Elizabethtown Gas call center work to a call center

- 1 in India. Those jobs were among 140 call center jobs
- 2 the company outsourced to India in 2006.
- In testimony she gave before the New
- 4 Jersey Board of Public Utilities in 2009
- 5 Elizabethtown vice president, Connie McIntyre,
- 6 acknowledged that outsourcing the call center work
- 7 results in an increase in customer complaints due to
- 8 issues related to knowledge base and experience among
- 9 other things. McIntyre acknowledged that the
- 10 outsourcing created certain challenges for New Jersey
- 11 customers. In her 2009 testimony McIntyre outlined
- 12 the company's plan to return the work to New Jersey
- in an effort to address those challenges.
- 14 Elizabethtown Gas president, Jodi
- 15 Gidley, also testified at that time that AGL had
- 16 determined a local customer call center with
- 17 employees who would be part of a local community and
- 18 better able to understand its distinct needs was a
- 19 more suitable approach to customer service.
- 20 Eventually after three years of outsourcing, the call
- 21 center was returned to New Jersey and 60 jobs were
- 22 created to serve local New Jersey customers.

- 1 The histories of acquiring utility and
- 2 then outsourcing its call center work either out of
- 3 state or even out of the country is not a pattern
- 4 that should be repeated here in Illinois. By
- 5 refusing to make clear-cut commitments to retain
- 6 bargaining unit classifications of Nicor Gas
- 7 employees working within the State of Illinois, AGL
- 8 is attempting to give itself the ability to do just
- 9 that.
- 10 On behalf of the Illinois AFL-CIO and
- 11 the Illinois gas customers, I urge you not to approve
- 12 this merger without an explicit agreement by Joint
- 13 Applicants to maintain the staffing levels in
- 14 Illinois of the current bargaining unit employees
- 15 until at least three years from the date of the
- merger.
- In closing, I've got copies of the
- 18 outline articles and links to them that I referred to
- in my statement if you'd like them. Thank you for
- 20 your time.
- 21 CHAIRMAN SCOTT: Thank you, Mr. Kastner.
- 22 And thank you to each of you for your

- 1 comments today. That will conclude the public
- 2 comment portion of today's Bench Session.
- 3 (Whereupon, the Transportation
- 4 Agenda is contained in a
- 5 separate transcript.)
- 6 CHAIRMAN SCOTT: Moving on to the Public
- 7 Utility Agenda. We'll begin today with approval of
- 8 the minutes from prior Commission meetings. Up first
- 9 are minutes from our September 8th Bench Session, and
- 10 I understand amendments have been forwarded.
- 11 Is there a motion to amend the
- 12 minutes?
- 13 ACTING COMMISSIONER COLGAN: So moved.
- 14 CHAIRMAN SCOTT: Is there second?
- 15 COMMISSIONER ELLIOTT: Second.
- 16 CHAIRMAN SCOTT: It's been moved and seconded.
- 17 All in favor say, Aye.
- 18 (Chorus of ayes.)
- 19 CHAIRMAN SCOTT: Any opposed?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: The vote is 5 to nothing and
- 22 the amendments to the September 8th minutes are

- 1 adopted.
- Is there a motion to approve the
- 3 minutes as amended?
- 4 COMMISSIONER ELLIOTT: So moved.
- 5 CHAIRMAN SCOTT: Is there a second?
- 6 COMMISSIONER O'CONNELL-DIAZ: Second.
- 7 CHAIRMAN SCOTT: It's been moved and seconded.
- 8 All in favor say, Aye.
- 9 (Chorus of ayes.)
- 10 CHAIRMAN SCOTT: Any opposed?
- 11 (No response.)
- 12 CHAIRMAN SCOTT: The vote is 5 to nothing and
- 13 the September 8th Bench Session minutes as amended
- 14 are approved.
- 15 Turning next to the Electric Portion
- of today's Agenda. Item E-1 is Docket No. 07-0566.
- 17 This matter is ComEd's 2007 rate case on remand from
- 18 the Appellate Court. Before us today is a Petition
- 19 for Interlocutory Review filed by ComEd concerning
- 20 the September 16th evidentiary ruling made by ALJ
- 21 Haynes striking portions of ComEd's testimony.
- Is there any discussion?

```
1 (No response.)
```

- 2 CHAIRMAN SCOTT: I'll make a motion to deny the
- 3 Company's Petition for Interlocutory Review.
- 4 Is there a second?
- 5 COMMISSIONER ELLIOTT: Second.
- 6 CHAIRMAN SCOTT: It's been moved and seconded.
- 7 All in favor say, Aye.
- 8 (Chorus of ayes.)
- 9 CHAIRMAN SCOTT: Any opposed?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: The vote is 5 to nothing and
- 12 the Petition for Interlocutory review is denied.
- 13 Item E-2 is Docket No. 10-0733. This
- 14 is a rulemaking concerning Part 454 of Title 83 of
- the Administrative Code on regulations governing
- 16 retail energy agents, broker and consultants. ALJ
- 17 Yoder recommends entry of an Order adopting the
- 18 amendments to Part 454 with an effective date of
- 19 November 1st, 2011.
- Is there any discussion?
- 21 (No response.)
- 22 CHAIRMAN SCOTT: Is there a motion to enter the

- 1 Order?
- 2 COMMISSIONER ELLIOTT: So moved.
- 3 CHAIRMAN SCOTT: Is there a second?
- 4 ACTING COMMISSIONER COLGAN: Second.
- 5 CHAIRMAN SCOTT: It's been moved and seconded.
- 6 All in favor say, Aye.
- 7 (Chorus of ayes.)
- 8 CHAIRMAN SCOTT: Any opposed?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: The vote is 5 to nothing. The
- Order is entered and the amendments to Part 454 are
- 12 adopted.
- 13 We will use this 5 to nothing vote for
- 14 the remainder of the Public Utility Agenda unless
- 15 otherwise noted.
- 16 Items E-3 and E-4 can be taken
- 17 together. These items are Applications for Licensure
- 18 as an Agent, Broker and Consultant under
- 19 Section 16-115C of the Public Utilities Act. In each
- 20 case the ALJ recommends entry of an Order granting
- 21 the requested Certificate.
- Is there any discussion?

```
1 (No response.)
```

- 2 CHAIRMAN SCOTT: Any objections?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Hearing none, the Orders are
- 5 entered and the Certificates are granted.
- 6 Item E-5 is Docket No. 11-0596. This
- 7 is Utilities Marketing Group's Application for
- 8 Licensure as an Agent, Broker and Consultant under
- 9 Section 16-115C of the Public Utilities Act. ALJ
- 10 Albers recommends dismissal of this matter without
- 11 prejudice for want of prosecution.
- 12 Is there any discussion?
- 13 (No response.)
- 14 CHAIRMAN SCOTT: Any objections?
- 15 (No response.)
- 16 CHAIRMAN SCOTT: Hearing none, the matter is
- 17 dismissed.
- 18 The Item E-6 is Docket No. 11-0611.
- 19 This is Viridian Energy PA's Application for a
- 20 Certificate of Service Authority to operate as an
- 21 alternative retail electric supplier. The Company
- 22 has filed a motion to withdraw its Application and

- 1 ALJ Albers recommends granting that motion.
- Is there any discussion?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Any objections?
- 5 (No response.)
- 6 CHAIRMAN SCOTT: Hearing none, the Motion to
- 7 Withdraw is granted.
- 8 Item E-7 is Docket No. 10-0157. This
- 9 is a complaint filed by Chiku Enterprise against GDF
- 10 SUEZ Energy Resources. The parties have apparently
- 11 settled their differences and have brought a Joint
- 12 Stipulation to Dismiss this matter. ALJ Riley
- 13 recommends dismissal.
- 14 Is there any discussion?
- 15 (No response.)
- 16 CHAIRMAN SCOTT: Any objections?
- 17 (No response.)
- 18 CHAIRMAN SCOTT: Hearing none, the matter is
- 19 dismissed.
- 20 Item E-8 is Docket No. 11-0286. This
- is Optimal Facility Management Solutions' Petition
- 22 for proprietary treatment of redacted information

- 1 from one of its reports. ALJ Baker recommends entry
- of an Order granting the requested relief.
- Is there any discussion?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: Any objections?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the Order is
- 8 entered.
- 9 Item E-9 is Docket No. 11-0660. This
- 10 is the Illinois Power Agency's Petition for Approval
- of its 2012 Procurement Plan as required under
- 12 Section 16-111.5(d) of the Public Utilities Act.
- 13 Before us today is the question of whether an
- 14 evidentiary hearing is required in this docket. ALJ
- Wallace, after reviewing the objections to the plan
- 16 raised by the parties, recommends the determination
- 17 that hearing is not necessary.
- 18 Is there a discussion on whether to
- 19 have an evidentiary hearing?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Are there any objections to
- the determination that no hearing is necessary?

```
1 (No response.)
```

- 2 CHAIRMAN SCOTT: Hearing none, the Commission
- 3 determines that an evidentiary hearing is not
- 4 necessary in this matter.
- 5 Turning now to Natural Gas. Item G-1
- 6 concerns initiating a rulemaking proceeding for
- 7 proposed amendments to Part 596 of Title 83 of the
- 8 Administrative Code, specifically on making gas
- 9 pipeline safety inspection results publically
- 10 available. Staff recommends entry of an Order
- 11 initiating the rulemaking proceeding and authorizing
- 12 the first notice period.
- Is there any discussion?
- 14 (No response.)
- 15 CHAIRMAN SCOTT: Any objections?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Hearing none, the Order is
- 18 entered.
- 19 Items G-2 and G-3 can be take
- 20 together. These items concern modifications to
- 21 Peoples and North Shore's rider PIPP tariff language
- 22 concerning tampering and theft as previously

- 1 requested by Staff. In each case Staff recommends
- 2 that the Company's proposed tariff modification be
- 3 granted through not suspending the filing.
- 4 Is there any discussion?
- 5 ACTING COMMISSIONER COLGAN: Mr. Chairman, to
- 6 be consistent with other votes on the PIPP plan, I'm
- 7 going to recuse myself from these two votes.
- 8 CHAIRMAN SCOTT: Very good. Thank you,
- 9 Commissioner.
- 10 Any objections to not suspending the
- 11 filings?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Hearing none, the filings will
- 14 not be suspended and the vote on that is 4 to
- 15 nothing.
- 16 Item G-4 is Docket No. 10-0135. This
- 17 matter concerns the reconciliation of revenues
- 18 collected by Nicor under its coal tar riders in 2009
- 19 and ALJ Jones recommends entry of an Order approving
- 20 the reconciliation.
- Is there any discussion?
- 22 (No response.)

- 1 CHAIRMAN SCOTT: Any objections?
- 2 (No response.)
- 3 CHAIRMAN SCOTT: Hearing none, the Order is
- 4 entered.
- 5 Item G-5 is Docket No. 11-0430. This
- 6 is Illinois Gas Company's Petition under
- 7 Section 7-101 of the Public Utilities Act seeking
- 8 Commission approval to extend the previously approved
- 9 service and Facilities Agreement with its affiliates
- 10 Illinois Real Estate Company. ALJ Wallace recommends
- 11 entry of an Order granting the Petition.
- 12 Is there any discussion?
- 13 (No response.)
- 14 CHAIRMAN SCOTT: Any objections?
- 15 (No response.)
- 16 CHAIRMAN SCOTT: Hearing none, the Order is
- 17 entered.
- 18 Item G-6 is Docket No. 08-0682. This
- 19 matter concerns a Petition by Peoples and North Shore
- 20 seeking approval of an agreement for the provision of
- 21 facilities and services and the transfer of assets
- 22 between affiliates. The companies have moved to

- 1 withdraw their original petition and ALJ Baker
- 2 recommends granting withdrawal.
- Is there any discussion?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: Any objections?
- 6 (No response.)
- 7 CHAIRMAN SCOTT: Hearing none, the Motion to
- 8 Withdraw is granted.
- 9 Items G-7 through G-9 can be taken
- 10 together. These items concern customer complaints
- 11 against Ameren and Nicor. In each case the parties
- 12 have apparently settled their differences and brought
- 13 a Joint Motion to Dismiss which the ALJ recommends we
- 14 grant.
- 15 Is there any discussion?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Any objections?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Hearing none, the Joint
- 20 Motions to Dismiss are granted.
- 21 Moving on to Telecommunications.
- 22 Items T-1 and T-2 can be taken together. These items

- 1 concern filings by Frontier Communications of the
- 2 Carolinas and Frontier North regarding removing
- 3 lifeline restrictions from their tariffs for bundled
- 4 services. Staff recommends allowing the request by
- 5 not suspending the filings.
- 6 Is there any discussion?
- 7 (No response.)
- 8 CHAIRMAN SCOTT: Any objections?
- 9 (No response.)
- 10 CHAIRMAN SCOTT: Hearing none, the filings will
- 11 not be suspended. Items T-3 through T-10 will be
- 12 taken together. These items are Petitions by
- 13 telecommunications carriers seeking withdrawal or
- 14 cancelation of Certificates of Service Authority
- 15 previously granted by the Commission. In each case
- 16 the ALJ recommends entry of an Order of the Petition.
- 17 Is there any discussion?
- 18 (No response.)
- 19 CHAIRMAN SCOTT: Any objections?
- 20 (No response.)
- 21 CHAIRMAN SCOTT: Hearing none, the Orders are
- 22 entered and the Certificate cancellations requests

- 1 are granted.
- 2 Item T-11 is Docket No. 11-0529. This
- 3 is a Petition by Syndeo Networks seeking Certificates
- 4 of Service Authority to Provide Resold and
- 5 Facilities-Based Local and Interexchange
- 6 Telecommunications Service in Illinois. ALJ Teague
- 7 recommends entry of an Order granting the requested
- 8 Certificates.
- 9 Is there any discussion?
- 10 (No response.)
- 11 CHAIRMAN SCOTT: Any objections?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Hearing none, the Order is
- 14 entered and the Certificates are granted.
- 15 Item T-12 is Docket No. 11-0066. This
- is Peggy Wilkins' complaint as to billing and/or
- 17 charges against Illinois Bell. ALJ Hilliard
- 18 recommends entry of an Order denying the complaint in
- 19 part and granting the complaint in part.
- Is there any discussion?
- 21 (No response.)
- 22 CHAIRMAN SCOTT: Any objections?

```
1 (No response.)
```

- 2 CHAIRMAN SCOTT: Hearing none, the Order is
- 3 entered.
- 4 Item T-13 is Docket No. 11-0521. This
- 5 is a Joint Petition for Approval of an
- 6 Interconnection Agreement filed by Illinois
- 7 Consolidated Telephone Company and U.S. Signal
- 8 Company. ALJ Baker recommends entry of an Order
- 9 approving the Agreement.
- 10 Is there any discussion?
- 11 (No response.)
- 12 CHAIRMAN SCOTT: Any objections?
- 13 (No response.)
- 14 CHAIRMAN SCOTT: Hearing none, the Order is
- 15 entered and the Interconnection Agreement is
- 16 approved.
- 17 Items T-14 through T-16 can be taken
- 18 together. These items are Petitions for Confidential
- 19 and/or Proprietary Treatment of portions of the
- 20 Petitioner's Reports filed with the Commission. In
- 21 each case ALJ Baker recommends entry of an Order
- 22 granting the requested relief.

- 1 Is there any discussion?
- 2 (No response.)
- 3 CHAIRMAN SCOTT: Any objections?
- 4 (No response.)
- 5 CHAIRMAN SCOTT: Hearing none, the Orders are
- 6 entered.
- 7 Items T-17 and T-18 can be taken
- 8 together. These items concern rulemaking proceedings
- 9 for Part 340 and Part 733 of Title 83 of the
- 10 Administrative Code. In each case ALJ Sainsot
- 11 recommends entry of an Order authorizing the Second
- 12 Notice of the proposed amendments to JCAR.
- 13 Is there any discussion?
- 14 (No response.)
- 15 CHAIRMAN SCOTT: Any objections?
- 16 (No response.)
- 17 CHAIRMAN SCOTT: Hearing none, the Second
- 18 Notice Orders are entered.
- 19 Item T-19 is Docket No. 09-0269. This
- 20 is PlatinumTel Communication's Application for
- 21 Designation as an Eligible Telecommunications
- 22 Carrier. The Company seeks to reopen this docket and

- 1 ALJ Riley recommends granting the motion.
- Is there any discussion?
- I have a question for you, Judge
- 4 Riley. I appreciate it.
- 5 JUDGE RILEY: Sure.
- 6 CHAIRMAN SCOTT: The motion was very specific
- 7 in that it was filed for the limited purpose of
- 8 adding certain information and it was very specific
- 9 in that request.
- 10 JUDGE RILEY: Right.
- 11 CHAIRMAN SCOTT: Procedurally are we -- are we
- 12 limited to granting the motion the way that it was
- 13 written? Because from the memorandum it seemed to
- 14 indicate that we may be more -- Staff's feeling was
- 15 we had to be more expansive. If we're going to
- 16 open the -- reopen the docket, that we reopen it, not
- 17 just reopen it for the very limited purpose.
- JUDGE RILEY: The only answer I can give you is
- 19 I don't see where the Commission would be bound under
- 20 any circumstances. It's my understanding that the --
- 21 the matter is being reopened for the limited purpose
- that is stated in the motion itself for these

- 1 specific changes and language.
- 2 If the Commission does grant the
- 3 Motion to Reopen now, I'm going to find out more.
- 4 I'm prepared to set a status on this coming Friday.
- 5 And Staff has filed a response to the Motion and they
- 6 want to participate and make their contributions.
- 7 But I don't see where the Commission would otherwise
- 8 be bound.
- 9 CHAIRMAN SCOTT: So the question becomes then
- 10 if we wanted to grant the Motion the way that it was
- 11 written, the Commission would be okay in doing that
- 12 because there seemed to be some question about that
- 13 from Staff saying that they didn't think that that
- 14 was possible for us to grant the Motion in the form
- 15 that it was written. In other words, they thought it
- 16 should be more expansive. You either grant the
- 17 Motion and the whole docket's reopened or you deny
- 18 the Motion and if they want to refile a different
- 19 Motion, they can then, I suppose in that case.
- 20 So that was the way I read the -- but
- 21 it didn't -- so I'm trying do this procedurally to
- 22 make sure that we do it the right way and actually on

- 1 the Motion that was filed before us.
- JUDGE WALLACE: Mr. Chairman?
- 3 CHAIRMAN SCOTT: Yes.
- 4 JUDGE WALLACE: This is Judge Wallace in
- 5 Springfield. The Commission has expansive powers on
- 6 whether to grant a reopening or not. So whether
- 7 the -- you know, the Applicant requests a limited
- 8 nature, it's still -- it's still within the
- 9 Commission's authority whether to grant reopening or
- 10 not.
- If you grant reopening, then as Judge
- 12 Riley said, you know, they can go to hearing and
- 13 Staff can put in what it wishes to. If you wish to
- 14 grant reopening on a very narrow question, you have
- 15 that authority also. I think Judge Riley's
- 16 recommendation was just grant reopening and let's
- 17 take a look at what's going on --
- 18 JUDGE RILEY: That's correct.
- JUDGE WALLACE: -- which is perfectly
- 20 permissible under the Commission's authority.
- 21 CHAIRMAN SCOTT: Okay. Thank you, Judge
- 22 Wallace. That answered my question. Thank you.

- 1 Commissioner Colgan?
- 2 ACTING COMMISSIONER COLGAN: But is that what
- 3 they asked for?
- 4 CHAIRMAN SCOTT: No. They asked for a more
- 5 limited opening just on the -- for a specific
- 6 purpose.
- 7 ACTING COMMISSIONER COLGAN: So if they're not
- 8 asking for it to be opened expansively so that
- 9 anybody can -- once you've reopened anybody can get
- 10 back involved in the case. It might be that they
- 11 would want to withdraw their request. Wouldn't that
- 12 be --
- JUDGE WALLACE: It's not up to the Company to
- limit the Commission's authority on reopening.
- 15 ACTING COMMISSIONER COLGAN: Okay. All right.
- 16 COMMISSIONER O'CONNELL-DIAZ: And then they
- 17 could withdraw the request at any time that they so
- 18 choose.
- 19 ACTING COMMISSIONER COLGAN: All right.
- 20 CHAIRMAN SCOTT: So the recommendation from
- Judge Riley then was just to grant reopening
- 22 generally.

- JUDGE RILEY: Correct.
- 2 CHAIRMAN SCOTT: Okay. Is there a motion to
- 3 that effect?
- 4 COMMISSIONER ELLIOTT: So moved.
- 5 CHAIRMAN SCOTT: Is there a second?
- 6 COMMISSIONER O'CONNELL-DIAZ: Second.
- 7 CHAIRMAN SCOTT: Any further discussion?
- 8 (No response.)
- 9 CHAIRMAN SCOTT: All in favor say, Aye.
- 10 (Chorus of ayes.)
- 11 CHAIRMAN SCOTT: Any opposed?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: The Motion carries by vote of
- 14 5 to nothing and the docket will be reopened.
- Thank you, Judge, we appropriate that.
- 16 And thank you, Judge Wallace.
- 17 Item T-20 is Docket No. 11-0471. This
- is SOS Telecom's Application for Designation as an
- 19 Eligible Telecommunications Carrier. The Company has
- 20 made a Motion to withdraw its Application and ALJ
- 21 Riley recommends granting that Motion.
- Is there any discussion?

- 1 (No response.)
- 2 CHAIRMAN SCOTT: Any objections?
- 3 (No response.)
- 4 CHAIRMAN SCOTT: Hearing none, the Motion to
- 5 Withdraw is granted.
- 6 Moving on to Water and Sewer. Item
- 7 W-1 concerns the filing by Aqua Illinois to establish
- 8 online billing options for its water and sewer
- 9 customers. Staff recommends granting the Company's
- 10 proposal by not suspending the filing.
- 11 Is there any discussion?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Any objections?
- 14 (No response.)
- 15 CHAIRMAN SCOTT: Hearing none, the filing will
- 16 not be suspended.
- 17 Item W-2 is Docket Nos. 11-0059,
- 18 11-0141 and 11-0142 consolidated. This item concerns
- 19 rate cases for Great Northern Utilities, Camelot
- 20 Utilities and Lake Holiday Utilities. Before us
- 21 today is a Request for Oral Argument in these
- 22 matters. We're looking to have Oral Argument in this

- 1 docket during the afternoon of October 19th and the
- 2 Commission will send out a notice to parties once the
- 3 scope of Oral Argument has been decided.
- 4 We have one Miscellaneous item today.
- 5 Item M-1 concerns Opening a Citation Proceeding
- 6 against MidAmerican Energy Company surrounding
- 7 compliance with Section 8-101 of the Public Utilities
- 8 Act in connection with an August 9th, 2010 accident.
- 9 Staff recommends entry of an Order initiating a
- 10 citation proceeding.
- Is there any discussion?
- 12 (No response.)
- 13 CHAIRMAN SCOTT: Any objections?
- 14 (No response.)
- 15 CHAIRMAN SCOTT: Hearing none, the Initiating
- 16 Order is entered.
- 17 COMMISSIONER O'CONNELL-DIAZ: Mr. Chairman, if
- 18 I might?
- 19 CHAIRMAN SCOTT: Yes.
- 20 COMMISSIONER O'CONNELL-DIAZ: I just would like
- 21 to comment. I have read through Staff's Report as
- 22 well as the responses that's been filed by the

- 1 Company. It raises certain issues relative to
- 2 liability issues and contracts -- union contracts.
- 3 However, these are safety issues, and so I look
- 4 forward to a robust examination of what occurred
- 5 here.
- 6 When we have nonemployees of the
- 7 utilities out there there still must be, in my mind,
- 8 an absolute safeguarding of those folks that are up
- 9 on the wires. And without laying blame at anybody's
- 10 foot, I'm glad that we're going to open up this and
- 11 look at this issue so that we ensure that the men and
- 12 woman that are out there climbing all over our lines,
- 13 in fact, have been instructed in the safety measures
- 14 and there's a responsibility factor there. So I look
- 15 forward to the results of this.
- 16 CHAIRMAN SCOTT: Absolutely. Thank you,
- 17 Commissioner.
- 18 We also have one Petition for
- 19 Rehearing to consider. Item PR-1 is Docket No.
- 20 10-0643. This is Chris Oberheide's complaint as to
- 21 billing and/or charges against ComEd. ALJ Teague
- 22 recommends denying the complainant's Request for

_	Renealing.
2	Is there any discussion?
3	(No response.)
4	CHAIRMAN SCOTT: Any objections?
5	(No response.)
6	CHAIRMAN SCOTT: Hearing none, the Request for
7	Rehearing is denied.
8	Judge Wallace, are there any other
9	matters to come before the Commission today?
10	JUDGE WALLACE: That's all this morning,
11	Mr. Chairman.
12	CHAIRMAN SCOTT: Thank you very much, Judge.
13	Hearing none, this meeting stands
14	adjourned.
15	MEETING ADJOURNED
16	
17	
18	
19	
20	
21	
22	